

6th December 2016

To whom it may concern

Future Training Institute

We recently engaged Future Institute to facilitate a Training Needs Analysis (TNA) Workshop to assist us in determining our specific operational training needs as an organisation, with the long term goal to develop and build our organisational culture.

Future Institute were exceptionally organised and always presented with a high level of professionalism, sound knowledge and expertise in the training arena. Future Institute offered a holistic approach to determining the needs of the business and delivered a suite of tailored solutions for the specific challenges we face as a company.

We would highly recommend Future Institute to any organisation with the desire to improve performance and we will certainly be utilising them again in the future.

Yours sincerely,



Norman Gomm
Regional Manager